myKnight STAR

College of Science Chairs and Directors January 17, 2018 1 p.m.

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What is myKnight STAR?

- Student success and advising management platform at UCF
- EAB Student Success Collaborative Campus predictive analytics platform
- Provides functionality that equips advisors, faculty and staff with resources to provide coordinated care and support to student



What are the myKnight STAR university goals?

- Goals are aligned with the UCF Collective Impact:
 - Increase the number of students attaining a degree or certificate
 - \circ Reduce the time to attain a degree
 - o Minimize the number of student credit hours per student

Scale x Impact = Excellence



Who is using myKnight STAR?

- Launched in April 2016 to colleges and SDES advising offices
- Staff from additional academic support and resource offices were on-boarded
- Most recently, department advisors have been added
- Instructors/faculty from several pilot departments have participated in progress report campaigns



myKnight STAR Progress Reports

Enable advisors to proactively request feedback from faculty to understand individual student performance in each course.

- Advisors can collect information on:
 - A student's likelihood of failing a class
 - A student's current or anticipated grade
 - Current absences
 - Need for a potential alert



myKnight STAR Progress Reports

From Progress Reports an advisor can:

- Intervene with students early and understand the reasons for risk
- o If necessary, create an alert for follow-up with another office
- Guide students to relevant resources



myKnight STAR Progress Reports Process

Process Overview Progress Reports Advisor/Administrator initiates Progress request Advisor Administrator progress Report Faculty completes Progress Report Advisor and student receive email regarding outcome Advisor Administrator follow up on Progress Report concerns

• See handouts



Next Steps

College of Sciences



For additional information, contact delaine.priest@ucf.edu



