The communication and conflict B.A. focuses on skills and knowledge that empower careers in mediation, arbitration, employee assistance providers, human resources and management. The major also serves as excellent preparation for graduate studies in communication, management and law. Students study the interaction of communication and conflict at all levels from the interpersonal to the intercultural, with a strong emphasis on experiential learning and real world applications. The B.A. in Communication and Conflict is an open access degree program that is committed to offering a complete on-line curriculum supplemented with traditional classes.

COURSE WORK

**Fundamental Core Courses** – may be completed as part of the general education course plan

- SPC 1608 Fundamentals of Oral Communication
- OR -
- COM 1000 Introduction to Communication
- STA 2014 Statistics

**Internal Restricted Electives**

(15 hours required, choose five course options.)

- COM 4014 Gender Issues in Communication
- COM 4022 Principles of Health Communication
- COM 4120 Organizational Communication
- COM 4461 Intercultural Communication
- COM 4803 Third Party Processes and Intervention
- COM 4805 Transformative Communication
- COM 4563 Prin. of Social Innovation and Activism
- MMC 4300 International Media
- PUR 4000 Principles of Public Relations
- PUR 4400 Crisis Communication
- SPC 4426 Group Dynamics
- SPC 4540 Persuasion and Communication
- COM 4941 Internship
- COM 4906 Directed Independent Study
- ENC 3XXX Approved upper level course from UCF’s Writing & Rhetoric Department

**Advanced Core Courses**

- COM 3800* Conflict Comm. Research Methods
- OR -
- COM 3311 Communication Research Methods
- COM 3801 Relational Conflict Communication
- COM 3802 Principles of Communication and Conflict
- COM 4804 Comm. in Cultural Conflict Contexts
- COM 4806 Communication & Conflict Case Studies

*COM 3800/3311 are co-requisites for most other courses in the major.

**External Restricted Electives**

Choose a minimum of six (6) upper level credit hours with NSC advisor approval selected from courses in, but not limited to:

- Business
- Leadership Studies
- Legal Studies
- Political Science
- Psychology
- Public Administration
- Sociology
- Writing and Rhetoric

*Only courses not considered internal electives

**Program Features**

- Learn from distinguished faculty who are world renowned scholars and professional practitioners.
- Receive personalized academic advising from faculty and professional advisors readily available to students.
- Engage in experiential learning opportunities such as internships and undergraduate research to assist with career goals.

**Ways to Get Involved in Your Major**

- Participate in no credit internships to gain experience in the industry.
- Introduce yourself to faculty, connect with current students in the major and shadow professionals in the field.
- Become a member of student organizations as well as local professional associations.

**What You Can Do With This Major**

Jobs that you can hold with this major include:

- Mediation
- Management
- Human Resources Management
- Ombudsperson
- Employee Assistance
- Arbitration

**Human Comm courses do not meet this requirement.**
## Summer Courses
- **COM 3800** - Conflict Communication Research Methods: 3 hours
- **COM 3802** - Principles of Communication & Conflict: 3 hours
- **Internal Restricted Elective**: 3 hours
- **STA 2014** - Statistics **: 3 hours
- **Foreign Language **: 4 hours

**Total Credit Hours:** 16

## Fall Courses
- **COM 3801** - Relational Conflict Communication: 3 hours
- **COM 4804** - Communication in Cultural Conflict Contexts: 3 hours
- ** Internal Restricted Elective**: 3 hours
- **Foreign Language **: 4 hours

**Total Credit Hours:** 13

## Spring Courses
- **Internal Restricted Elective**: 3 hours
- **General Upper Level Elective**: 3 hours

**Total Credit Hours:** 12

---

## Year 2

**Summer Courses**
- **Internal Restricted Elective**: 3 hours
- **External Restricted Elective**: 3 hours
- **General Upper Level Elective**: 4 hours

**Total Credit Hours:** 6

**Fall Courses**
- **Internal Restricted Elective**: 3 hours
- **General Upper Level Elective**: 3 hours

**Total Credit Hours:** 13

**Spring Courses**
- **Internal Restricted Elective**: 3 hours
- **General Upper Level Elective**: 3 hours

**Total Credit Hours:** 12

---

## Year 3

**Summer Courses**
- **ENC 1101** - English Composition I: 3 hours
- **GEP - Math**: 3 hours
- **GEP - Social Science**: 3 hours
- **Foreign Language**: 4 hours

**Total Credit Hours:** 13

**Fall Courses**
- **ENC 1102** - English Composition II: 3 hours
- **SPC 1608 or COM 1000**: 3 hours
- **STA 2014C - Statistics**: 3 hours

**Total Credit Hours:** 15

**Spring Courses**
- **COM 3800** - Conflict Communication Research Methods: 3 hours
- **COM 3802** - Principles of Conflict Communication: 3 hours
- **GEP - Science Foundation**: 3 hours
- **Elective (Consider a minor)**: 3 hours

**Total Credit Hours:** 15

**Fall Courses**
- **COM 3801** - Relational Conflict Communication: 3 hours
- **Internal Restricted Elective**: 3 hours
- **Elective (Consider a minor)**: 3 hours

**Total Credit Hours:** 12

**Spring Courses**
- **Internal Restricted Elective - Internship**: 3 hours
- **Elective (Consider a minor)**: 3 hours
- **Elective (Consider a minor)**: 3 hours

**Total Credit Hours:** 15

---

## Year 4

**Summer Courses**
- **Internal Restricted Elective**: 3 hours
- **Elective (Consider a minor)**: 3 hours
- **Elective (Consider a minor)**: 4 hours

**Total Credit Hours:** 9

**Fall Courses**
- **Internal Restricted Elective**: 3 hours
- **Elective (Consider a minor)**: 3 hours
- **Elective (Consider a minor)**: 3 hours

**Total Credit Hours:** 12

**Spring Courses**
- **COM 3801** - Relational Conflict Communication: 3 hours
- **COM 3804** - Communication in Cultural Conflict Contexts: 3 hours
- **Elective (Consider a minor)**: 3 hours

**Total Credit Hours:** 13